

Multifamily FSS Training & Technical Assistance

Compass Working Capital has built **the nation's only training course specifically for multifamily housing providers** to set up and administer a successful FSS program.

All of Compass' training courses are based in FSS Link, our online learning platform utilized by **2,400+ members** around the country to support their FSS programs.

Training Offerings

Note that all training options require an [FSS Link Pro or All-Access Membership](#).

In collaboration with our housing partners, Compass has launched more multifamily FSS programs than any other organization in the country. We offer two training tracks comprised of a 12 part course structure that covers:

- Role-specific guidance for different FSS stakeholder groups
- Tools and editable templates to accelerate your program launch
- Best practices based on the launch of over a dozen programs across the country
- Change management practices to reduce implementation risk



Self Guided: How to Launch a Multifamily FSS Program Course

Online access to the self-serve "How to Launch a Multifamily FSS Program" course plus optional 1:1 meetings with our [team of FSS experts](#).

Recommended for new multifamily FSS programs interested in self-guided learning.



Learning Cohort: How to Launch a Multifamily FSS Program Course

Hands on live instruction to the "How to Launch a Multifamily FSS Program" course with our [team of FSS experts](#) plus optional 1:1 meetings with our team.

Recommended for new multifamily FSS programs interested in customized programmatic support.

What our participants say:

"The technical assistance was very helpful and beneficial. The webinars are not too long and not too short, informative and helpful. Love that the website is easy to navigate as well!"

How to Launch a Multifamily FSS Program

Course Structure



Phase 1: Establishing your FSS program

Module 1: Introduction to FSS and Compass

Module 2: Overview of FSS Launch, Systems, and Stakeholders

Module 3: Developing and Submitting Your HUD Action Plan

Module 4: FSS Program Rules and Regulations



Phase 2: Launching your FSS program

Module 5: Developing your FSS Program Policies & Procedures

Module 6: Developing and Implementing a Surround Sound Outreach Strategy

Module 7: Enrolling and Meeting with FSS Participants



Phase 3: Managing your FSS program

Module 8: Ongoing FSS Program Management Responsibilities

Module 9: HUD Annual Reporting

Module 10: Processing Interim Disbursements and Graduations

Module 11: FSS Escrow Administration Part 1

Module 12: FSS Escrow Administration Part 2

Pricing

Part 1: Select Compass FSS Link Membership

- **Pro:** \$1,150/year
(up to 5 team members)
- **All-Access:** \$2,875/year
(up to 5 team members)

Part 2 Self Guided: Purchase full catalogue or single phases

- **Full Course Price:** \$3,000
includes three (3) meetings with Compass FSS team
- **Single Phase Price:** \$1,000
includes one (1) meeting with Compass FSS team

Part 2 Learning Cohort:

Pricing is determined based on the size and scope of your organization's needs. We will create a custom proposal tailored to your participants.